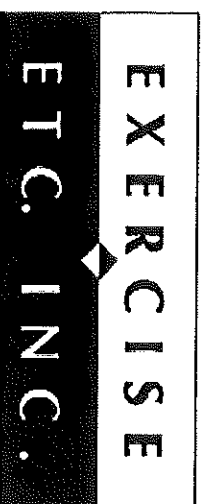


Specialty Certificate

Robert "Troy" Hancock

has completed an additional 16 hours of training beyond what is required for primary certification and in recognition has been awarded this special certificate of achievement in

Exercise for Older Adults
January 29, 2018



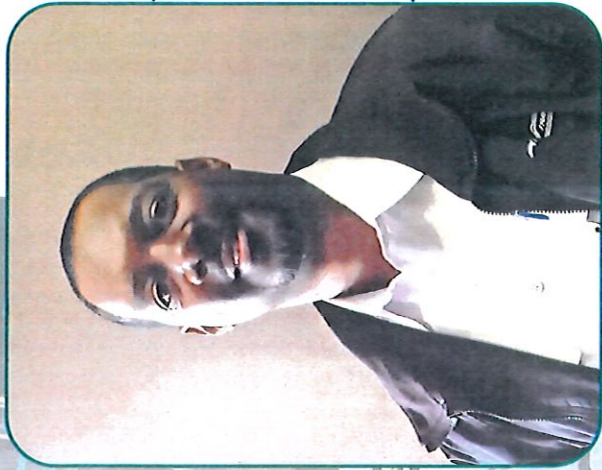
Certificate #: 1806605
No Expiration Date
No CEUs required



EMPLOYEE OF THE MONTH

February 2016

Division 2 Transportation



Robert Hancock

Bus Operator
Badge #32867

Mr. Hancock is a very reliable and courteous Operator. He has been with the District since 2002 – delivering outstanding customer service as proven by the numerous commendations he has received from passengers. He comes to work every day with a smile on his face. Way to go Robert!! Thanks for the positive attitude, and for being a team player.

A handwritten signature in blue ink, appearing to read 'Chris Beach'.

Christopher Beach, Director of Transportation



American Council on Exercise

This certificate attests that

ROBERT TROY HANCOCK

has met all the requirements of the American Council on Exercise to develop and implement personalized exercise programs that improve fitness and overall well-being for individuals who are apparently healthy or have medical clearance to exercise.

CERTIFIED PERSONAL TRAINER

GETTING PEOPLE MOVING SINCE 2012

A handwritten signature in black ink, appearing to read "Cedric X. Bryant".

Cedric X. Bryant, Chief Science Officer
American Council on Exercise



2/28/2022

VALID THROUGH



Peralta Colleges

Merritt College

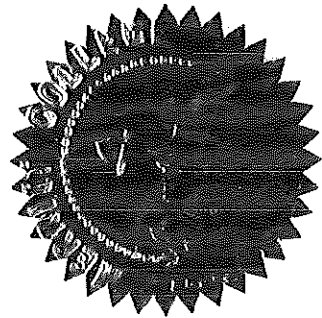
Upon recommendation of the faculty and under authorization granted by the California Community Colleges Board of Governors the degree of

Associate in Arts

is hereby conferred upon

Robert Troy Hancock
Administration of Justice Police Science
with all Rights, Benefits, and Privileges appertaining thereto in token of
the satisfactory completion of a two-year curriculum.

Given at Oakland, California, this third day of June
nineteen hundred eighty-eight.



Norma J. Zueker

President of the College

Darrell Carter
President, Board of Trustees

Amen Sarafian
Chancellor,

Peralta Community College District

Certificate of Appreciation

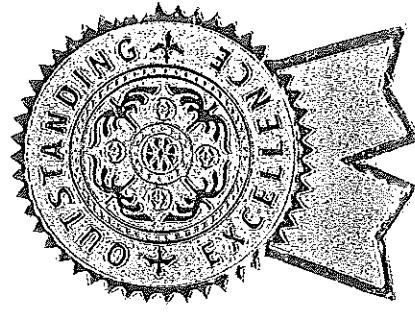
This certificate is awarded to:

Robert Hancock

Badge # 32867

For Excellent Customer Service

August 2014



Jennifer Cooper

Jul 9, 2019, 5:59 PM

Hi Robert,

Thank you so much for bringing your skills and talent to our group! Your knowledge of the physical body, staying safe and healthy through life are so vital for all of us! I loved how you were able to incorporate cardio, stretching, strength training, balance AND some nutrition talk in a short 45 minutes...how did you do that?!

Again, thank you and best of luck,
jennifer

It has been my great pleasure to have trained with Robert Hancock over these past few months. He has a solid knowledge of exercise physiology, the aging process and the importance of keeping fit during multiple phases of our journey forward. I have made significant improvements in strength, balance and agility and gained increasing confidence in my own physical abilities, more than with many previous trainers over the past 2 decades. This is likely because he combines all of the above talents with kindness, patience, humor and maturity.

I would recommend him to any and all potential clients who wish to improve their physical health and confidence and intend to do so with many of my personal friends.

Alice Truscott, MD

Born: October 1947 (you do the math)



Alameda-Contra Costa Transit District

March 15, 2011,

TO: Robert Hancock, Badge # 032867

SUBJECT: Commendation Letter

This letter is to thank you for performing your duties as a professional bus operator.

On March 11, 2011, I received a well-deserved commendation from a customer riding on your 49 route on Thursday March 10, 2011. The customer stated that they were giving you this commendation for being courteous, polite, and friendly as well as pleasant, careful, and efficient in your handling of all situations and in your dealings with customers. This customer wants the people at A.C. Transit to recognize your great contribution to service. This customer wants you to know you are appreciated. The customer was impressed with your ability to turn the bus ride into a pleasant experience and for being the best driver they have come across in 30 years of riding public transit. This letter is to commend you for doing a great job in being courteous, patient, and polite. This type of service is a pleasure to hear about from one of our customers.

On behalf of AC Transit, we commend you for being an excellent example of a professional bus operator and we are proud to have you as an employee.

This letter will be placed in your personnel file with the District.

Again, thank you for a job well done!

Sincerely,

A handwritten signature in cursive script that reads 'Paul Gomez'.

Paul Gomez
Assistant Superintendent
Emeryville Division

cc: Human Resources
Superintendent
Personnel File

September 12, 2014

**To Whom It May Concern
Recommendation for Robert Hancock**

Robert filled in during my personnel trainer's vacation. He was very cordial, easy-going, communicative, and attentive to my concerns. He guided me through exercises and used equipment appropriate for people of advanced years, like me. (80). I strongly recommend his services for anyone in need of focused strength improvement, especially for older people.

*Yael P. Hirschman
All-In-One Fitness*